

SIKA ONLINE SHOP INTRODUCTION



WELCOME TO E-SHOP ACCOUNT

Your online access to

SIKA MB LLC

With this new service we intend to make communication with you even faster, more direct and more effective



An **eCommerce solution** enabling sika to deliver a streamlined **B2B service**, allowing you to efficiently **manage your order journey** online, **saving time and cost.**



BENEFITS FOR YOU



Improved customer experience

- **Personalised** shopping experience.
- **Always Open** – full 24/7 service, you can order when you need.
- **Mobile** – access to Sika solutions everywhere, easy and accessible.
- **Transparency of Purchase** – reduce order errors.
- **Order Visibility** – view your order and invoice history.
- **Easy Access** to Product and Safety Data Sheets.

ESHOP

MAIN FUNCTIONALITIES



PRODUCT CATALOG

- ▶ Product catalog visibility
- ▶ Multi-wishlist for favourites
- ▶ Product search
- ▶ Product information
- ▶ Product data sheets



USER MANAGEMENT

- ▶ Customer administration



CHECKOUT

- ▶ Select delivery dates up to 90 days
- ▶ Selected ship to locations/accounts
- ▶ Add manual address
- ▶ Batch order upload possible



ORDER HISTORY

- ▶ Reorder from previous order
- ▶ Order history – from eShop and regular orders

SIKA B2B

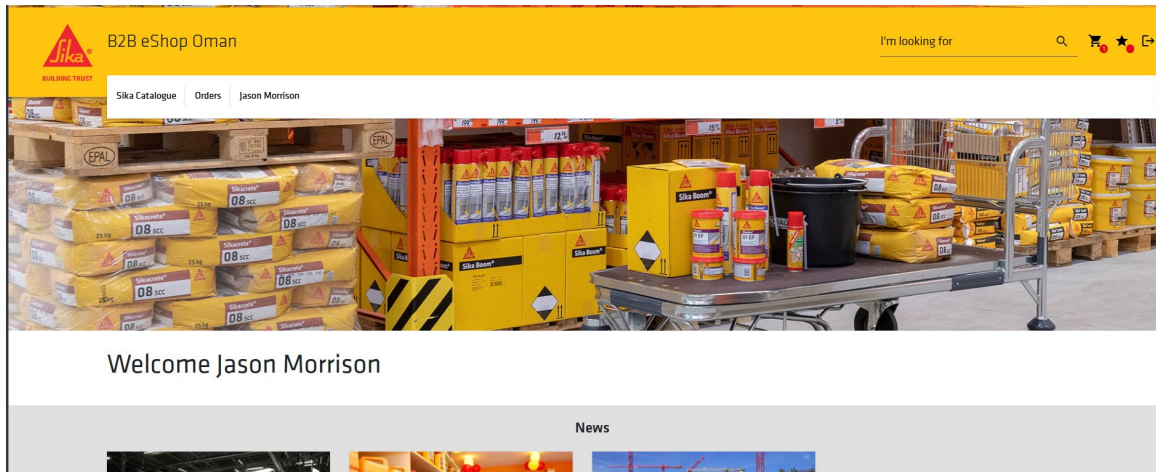
E-SHOP

USER GUIDE

SIKA E-SHOP USER GUIDE

- ▶ Login with your username and password
- ▶ If you have forgotten your password, you may click the button and you will receive instructions to reset it.

You will have 5 attempts to login correctly or your account will be locked, and you will need to contact the business support team or customer service to unlock it.



Language
English

MySika Login

* Username:
Test1@email.com

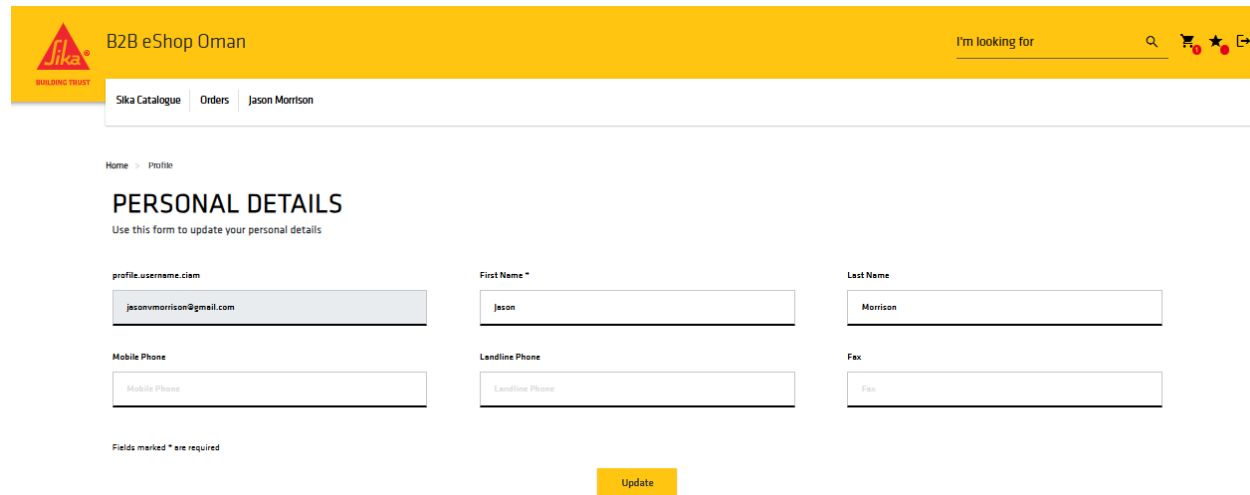
* Password
.....

Login

Forgot Your Password?

- ▶ The **icons** on the top right are for the Cart, Wish list, Sign Out, and Print.
- ▶ **“Orders”** will allow you to check your order history.
- ▶ **“Profile Administration”** Which is located under the user name will take you directly to the user details page.

UPDATE USER INFORMATION



The screenshot shows the 'PERSONAL DETAILS' update form in the B2B eShop Oman. The header is yellow with the Sika logo and navigation links. The form contains several input fields for user information, with an 'Update' button at the bottom.

B2B eShop Oman

Home > Profile

PERSONAL DETAILS

Use this form to update your personal details

profile.username.cim jasonvmorrison@gmail.com	First Name * Jason	Last Name Morrison
Mobile Phone Mobile Phone	Landline Phone Landline Phone	Fax Fax

Fields marked * are required

Update

Basic Information

1. To update personal details, fill in the text boxes with required information.
2. The **“Username”** should be the e-mail address for the user
**** If the Username e-mail has been used you cannot use it again ****
3. Complete the first and last names
4. Complete the phone numbers

HOW TO CREATE AN ORDER

9

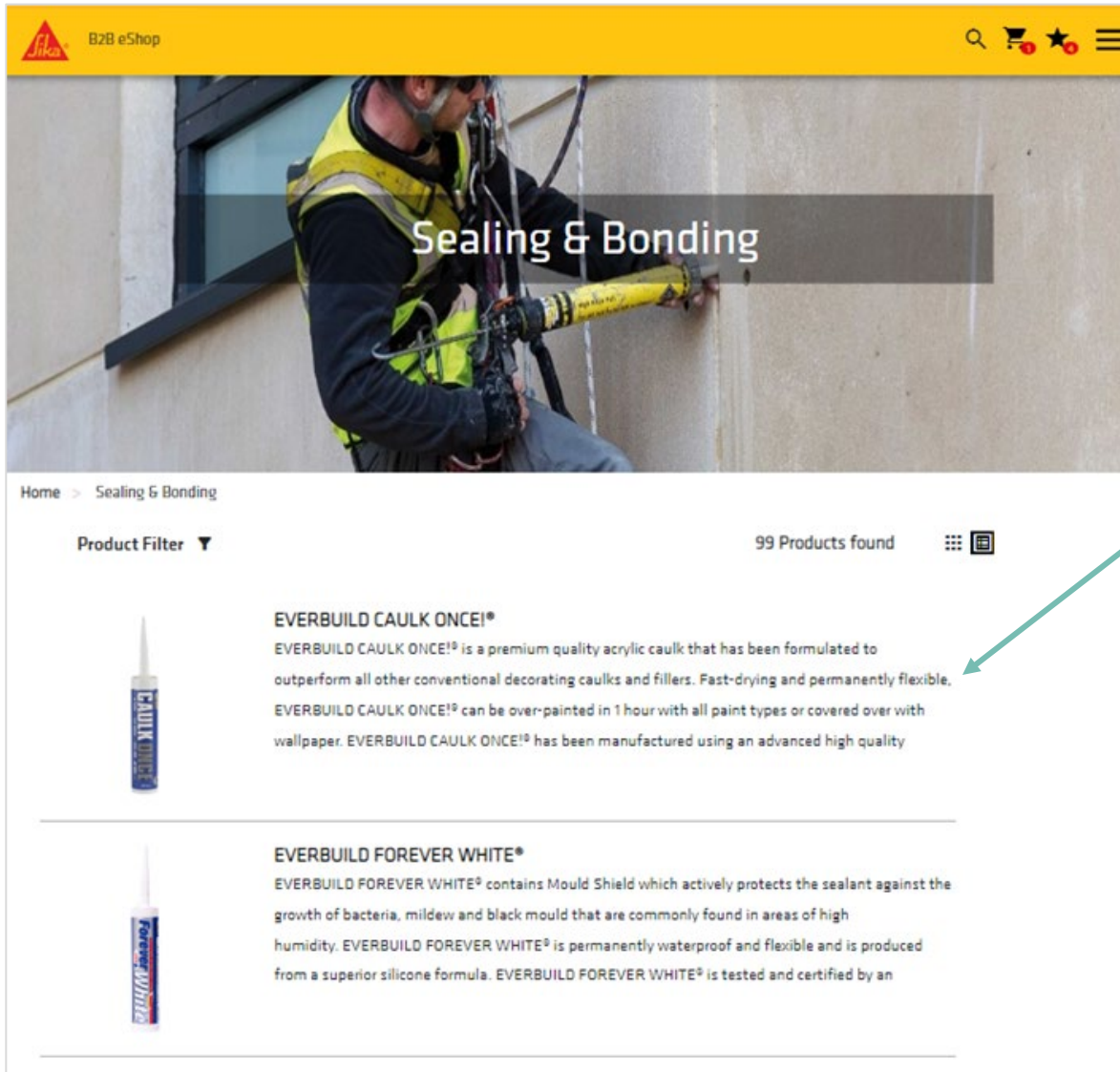


Click on **“Sika Catalogue”** to show a list of Catalogue categories or use the **“I’m looking for”** field if you know the Product description or Sika material code.



HOW TO CREATE AN ORDER

10



When you have chosen a category or performed a search, a list of relevant products will be shown.

Click on Product to display all the variants within this product, including colours and pack sizes.

HOW TO CREATE AN ORDER

11

The screenshot shows the Sika B2B eShop UK interface. At the top, there's a yellow header with the Sika logo, 'B2B eShop UK', a search bar, and navigation icons. Below the header, a white navigation bar contains links to 'Sika Catalogue', 'Orders', 'Invoices', and the user name 'Alex Burman'. The main content area has a breadcrumb trail: 'Home > UK Distribution > Sealants > Decorators Caulk > EVERBUILD CAULK ONCE!®'. The product page for 'EVERBUILD CAULK ONCE!®' is displayed. It features a product image of a blue and white caulk cartridge on the left. To the right, the product name is followed by a 'Description' section. Below the description, there are links for 'PRODUCT DETAILS', 'PRODUCT DATA SHEETS', and 'SHOW ALL DOCUMENTS'. A tabbed interface at the bottom shows 'Materials', 'Product Details', and 'Documents'. The 'Materials' tab is active, showing a table with two product entries. Each entry includes a material code, product name, color, packaging, minimum quantity, and a quantity selector with a cart icon and a star icon. The first entry is for code 489514, 310 ml cartridges, 12 per box. The second entry is for code 489516, 380 ml cartridges, 12 per box. Below the table, there's a note 'Fields marked * are required' and a 'RELATED PRODUCTS' section showing three smaller product images.

B2B eShop UK I'm looking for

Sika Catalogue Orders Invoices Alex Burman

Home > UK Distribution > Sealants > Decorators Caulk > EVERBUILD CAULK ONCE!®

EVERBUILD CAULK ONCE!®

Description
EVERBUILD CAULK ONCE!® is a premium quality acrylic caulk that has been formulated to outperform all other conventional decorating caulks and fillers. Fast-drying and permanently flexible, EVERBUILD CAULK ONCE!® can be over-painted in 1 hour with all paint types or covered over with wallpaper. EVERBUILD CAULK ONCE!® has been manufactured using an advanced high quality polymer to offer superior adhesion and low shrink, as well as tooling down smoothly.

PRODUCT DETAILS

PRODUCT DATA SHEETS SHOW ALL DOCUMENTS

Materials Product Details Documents

489514 EVERBUILD CAULK ONCE white Cartridge cont. 310 ml Box with 12 cartridges	COLOUR white	PACKAGING 295 ML	MIN QTY 12 PC	QUANTITY 12		
QUANTITY PER PALLET 1,440 PC						
489516 EVERBUILD CAULK ONCE white Cartridge cont. 380 ml Box with 12 cartridges	COLOUR white	PACKAGING 380 ML	MIN QTY 12 PC	QUANTITY 12		
QUANTITY PER PALLET 1,080 PC						

Fields marked * are required

RELATED PRODUCTS

Product Information Page containing Product information.

1. Download related product documents (Data Sheets).
2. Sika material code and product description.
3. Colour - if applicable.
4. Packaging – size of each unit.
5. Min qty – minimum number of units per order.
6. Quantity - add required qty of each material (product)
Please use the up/down arrow to select qty required. The number will index in multiple units if applicable.
7. Once quantity is selected press the cart icon to add to your order.
8. Press star icon to add this item to a wish list.

HOW TO CREATE AN ORDER

12

The screenshot shows the Sika B2B eShop UK interface. The top navigation bar is yellow with the Sika logo, 'B2B eShop UK', and icons for search, shopping cart, favorites, and a menu. The breadcrumb trail is: Home > Sealing & Bonding > Sealants > Caulk > EVERBUILD CAULK ONCE!®. The main product page for EVERBUILD CAULK ONCE!® is displayed, featuring a product image, a description, and a 'See more +' link. A 'Your Cart (2)' overlay is visible, showing two items: SikaFume-60 S (1 PC) and EVERBUILD CAULK ONCE! white (12 PC). Below the product details, there are tabs for 'Materials', 'Product Details', and 'Documents'. The 'Materials' tab is active, showing a table with two rows of product information. At the bottom right, there is a yellow 'CHECKOUT' button.

Home > Sealing & Bonding > Sealants > Caulk > EVERBUILD CAULK ONCE!®

EVERBUILD CAULK ONCE!®

Description
EVERBUILD CAULK ONCE!® is a premium quality acrylic caulk that has been formulated to outperform all other conventional flexible, EVERBUILD CAULK ONCE!®

See more +

PRODUCT DATA SHEETS

Materials **Product Details** **Documents**

489514 EVERBUILD CAULK ONCE white Cartridge cont. 310 ml Box with 12 cartridges	COLOUR white MIN QTY 12 PC	PACKAGING 295 ML QUANTITY PER PALLET 1,440 PC
489516 EVERBUILD CAULK ONCE white Cartridge cont. 380 ml Box with 12 cartridges	COLOUR white MIN QTY 12 PC	PACKAGING 380 ML QUANTITY PER PALLET 1,080 PC

Your Cart (2)

	614701 SikaFume-60 S Canister cont. 18 l	QUANTITY 1 PC	
	489514 EVERBUILD CAULK ONCE white Cartridge cont. 310 ml Box with 12 cartridges	QUANTITY 12 PC	

CHECKOUT

As you build your order the material quantity is show in your mini cart icon.

When you have completed your order click on the large Checkout bar.
This will then enable you to review the total order before you move to completion

HOW TO CREATE AN ORDER

14

	SikaFume-50 S Canister cont. 18 l	18 L	1 PC	1		£0.01
	PRICE UNIT PC	YOUR PRICE £0.01				

	489514 EVERBUILD CAULK ONCE white Cartridge cont. 310 ml Box with 12 cartridges	COLOUR white	PACKAGING 295 ML	MIN QTY 12 PC	QUANTITY 12		TOTAL £23.52
	PRICE UNIT PC	YOUR PRICE £1.96					

Total Net	£23.53
Output Tax	£4.71
Total	£28.24

Please be aware, if your total order value is below your minimum requirement there will be an additional shipping charge. Prices and stock are subject to change. You will receive an order confirmation email upon receipt of order.

Fields marked * are required



[< Continue Shopping](#)

Once the pricing is applied you can add anything here before you complete your order.

Make sure you have all your items as you will be unable to add further items to your order once you have completed checkout.

1. Add in sika code for the item and click on **“add”** button.
2. The total value of your order is shown.
3. If you want you can print a copy of your order.
4. Once all is complete – Please click **“Checkout”**.



HOW TO CREATE AN ORDER

15

[Home](#) > [Checkout](#) > [Final Review](#)

CHECKOUT SUMMARY

[< Back to Shopping Cart](#)

3

Place Order

Any Questions ?

Sold to address:
3074145 TEST CUSTOMER

WATCHMEAD
WELWYN GARDEN CITY
AL7 1BQ

Ship to address:
3074145 TEST CUSTOMER

WATCHMEAD
WELWYN GARDEN CITY
AL7 1BQ

Shipping Conditions
Standard delivery

Transport Equipment
Truck without special requirement

Requested Delivery Date:
05-10-2022

1 **Purchase Order Number: ***

2 ☐ I accept the [Terms & Conditions](#) *

	614701 SikaFume-50 5 Canister cont. 18 l	COLOUR	PACKAGING 18 L	MIN QTY 1 PC	PRICE UNIT PC	QUANTITY 1	TOTAL £0.01
YOUR PRICE £0.01							
Total Net							£23.53
Output Tax							£4.71
Total							£28.24

Please be aware, if your total order value is below your minimum requirement there will be an additional shipping charge. Prices and stock are subject to change. You will receive an order confirmation email upon receipt of order.

Fields marked * are required

Print Cart

3 Place Order

This is the final stage of the order process

1. In this area – please add your **“Purchase Order Number”**.
2. Accept the standard **“Terms and Conditions”**.
3. And press one of the **“Place Order”** buttons.



FILL CART WITH UPLOAD FILE

16

Requested Delivery Date *
08-10-2026 [Validate Cart](#) [Fill Cart with Upload File](#)

Name of file [Browse](#) [Download template](#) [Upload](#)

 **801370**
SikaEmaco S 488 ARE Bg 25KG

WEIGHT
25 KG

COLOUR

PACKAGING
25 KG / Bag/Sack

MIN QTY
1 PC

QUANTITY
280 PC 

2

	A	B
1	material	quantity
2	489516	5
3	489423	3
4	487333	10
5		

4

File import details

- Row 2: Material "489516" not found.
- Row 4: Material "487333" not found.
- Row 3: Quantity "3" is too small for material "489423", used the minimum order quantity "25".

 **489423**
EVERBUILD TECNIC ANTI PICK 109
soft linen
Cartridge cont. 310 ml
Box with 25 cartridges

COLOUR

PACKAGING
295 ML

MIN QTY
25 PC

You can **upload an order from an excel file**. This is accessible from the **“Checkout: 1st Step”** page.

From the first **“Checkout: 1st Step”** page, click **“Fill Cart with Upload File”**, this will display some additional tools.

1. **“Download template”** will give you an Excel template to complete with a large order.
 - Save the downloaded file and rename as you want
 - Open the file and complete the two columns with the Sika material code and material quantity (in singles)
2. Ensure that each line has the correct value and appropriate quantity multiple.
 - Save and close the excel file.
3. Click **“Browse”** and browse for the excel file.
4. Click **“Upload”**. The items will be imported or the reason why an item cannot be added to your cart will be shown.
 - Entries for the same product can be imported more than once.
 - Order quantities will be adjusted to match the minimum order quantity or multiple quantities.

If there are errors, you can correct them in your original file and re-upload or add/adjust them in the cart.

NB: Import and validate removes all existing cart items.



ORDER ACKNOWLEDGEMENT - PORTAL

Checkout: Order Acknowledgement

THANK YOU, YOUR ORDER HAS BEEN PLACED.

You will receive an email confirmation shortly.

Order # 20466655

If you have any question please contact us at sales@uk.sika.com or call 01707 394444

Please find all the order details below.

Sold to address:

3074145 TEST CUSTOMER
WATCHMEAD
WELWYN GARDEN CITY
AL7 1BQ

Ship to address:

3074145 TEST CUSTOMER
WATCHMEAD
WELWYN GARDEN CITY
AL7 1BQ

Requested Delivery Date:

05-10-2022

Shipping Conditions

Standard delivery

Transport Equipment

Truck without special requirement

Purchase Order Number

xxx

	614701 SikaFume-50 5 Canister cont. 18 l	COLOUR	PACKAGING 18 L	MIN QTY 1 PC	PRICE UNIT PC	YOUR PRICE £0.01	QUANTITY 1	TOTAL £0.01
	489514 EVERBUILD CAULK ONCE white Cartridge cont. 310 ml Box with 12 cartridges	COLOUR white	PACKAGING 295 ML	MIN QTY 12 PC	PRICE UNIT PC	YOUR PRICE £1.96	QUANTITY 12	TOTAL £23.52
Total Net								£23.53
Output Tax								£4.71
Total								£28.24

Please be aware, if your total order value is below your minimum requirement there will be an additional shipping charge. Prices and stock are subject to change. You will receive an order confirmation email upon receipt of order.

Print Cart

Continue Shopping

This is the order acknowledgement

Note the Sika Order Acknowledgement Number.

If you need to discuss the order with us this is helpful – but we can always find the order from your PO Number.

You will also receive an email acknowledgement.



HOW TO VIEW AN ORDER

B2B eShop Oman

I'm looking for

Sika Catalogue Orders Jason Morrison

Home > Order History

Filter Orders X

Sold to *

135016 READYMIX MUSCAT

Ship to

Please Select Ship To Address

Purchase order number

Please enter purchase order number Optional

Date From

06-09-2026

Date To

06-10-2026

Fields marked * are required

Reset

Search

You can check on individual orders or a number of orders over a date range.

Complete:

1. **“Sold to”** drop-down (mandatory).
2. **“Date range”** (mandatory) – limited to 3 month period maximum.
3. **“Purchase order number”** (optional).
4. **“Ship To will be maintained as per the Sold to”**.

This will display eShop orders

Once the order is **complete** you can view the order.

5. You can **re-order** the same order by clicking on the trolley. This puts all the same items and quantities into a new checkout

Home > Order History

Filter Orders ▼

Sold to: 3074145 TEST CUSTOMER Ship to: 3074145 TEST CUSTOMER Date From: 01-08-2022 Date To: 03-10-2022

Sort by Sika Order ▼

Sika Order 20466655	Purchase Order Number	Overall Status	Date Of Order	Requested Date	
EShop	xxxx	Being processed	2/10/2022	4/10/2022	

ADDITIONAL TIPS

01

Bookmark the eShop URL

02

For best performance on mobile devices, always use current versions.

03

For Mac and Mac iOS, we recommend Chrome as the best browser yielding the best results.

04

For Windows devices, we recommend **Firefox** as the best browser yielding the best results.

05

The eShop will work on all devices Android, Apple, Tablets, Laptops, PC's.

06

Place regularly ordered items in you Wishlist and you can quickly place repeat orders.

THANK
YOU.



BUILDING TRUST