

Quality policy

SIKA MB is committed to using its world-wide resources as a leading group in chemicals for the construction industry. SIKA MB realizes the construction industry's visions by combining chemistry, material science and application technology at the highest level of competence. One of SIKA MB strategic business goals is to supply customers with products, systems and services that are high quality, safe and environmentally friendly while achieving optimum commercial efficiency. We want to contribute to the quality, sustainability, economic and environmental requirements of today and the future.

To achieve "excellence", a company produces the highest quality goods and services by using the available resources as effectively as possible while preserving a safe environment. Therefore, high standards have to be applied by managing environmental protection, safety, health, and quality matters in all activities of SIKA MB companies.

The instruments by which we realize these objectives reflect in our Quality policy hereafter described.

Sika MB Construction Chemicals LLC, Dubai Science Park

- will control the quality of its testing and services.
- will meet and, where possible, exceed the requirements of Federal and Local Legislation and International Standards concerning testing and services quality requirements.
- will strive to incorporate safety into all operations and products, eliminating risks where possible, minimizing risks where they cannot be eliminated.
- will analyze the safety of all new processes and products prior to production and their launch into the marketplace.
- will undertake its laboratory activities impartially and structured and managed so as to safeguard impartiality being an independent testing laboratory
- will be responsible, for confidentiality and management of all information obtained or created during the performance of laboratory activities.

Quality, environment, climate change, sustainability and safety performance will be measured by the management teams who will establish objectives and seek continual improvement against their defined targets.

Management Team
Dubai Science Park – Technology Center

Scope

Sika MB has license from Government of Dubai and the management system is built in accordance with ISO 9001:2015 and ISO / IEC 17025. Sika MB is specialized in testing activities as given in Scope of Accreditation.

The scope of this manual is to demonstrate that Sika MB is a company that applies this Quality Manual's contents in accordance with ISO 9001:2015 and ISO/ IEC 17025:2017 to its lab operations and other related activities. By developing this manual and referred procedures, Sika MB tending to promote confidence in its operations and services.

The manual and referred documents within this manual are established to address requirements for the competence, impartiality, confidentiality, and consistent operations of Sika MB.. The Quality Manual also provides the information about how Sika MB enhances customer satisfaction through the effective application of the system.